



DOWNIES

Bonus Points 2018

Your Current
Bonus Points
Total

Have we got your correct name and address?
Update your contact details here and forward to
our office in the enclosed reply-paid envelope.

Title (Dr/Mr/Mrs/Ms/Miss): _____

First Name: _____

Surname: _____

Address: _____

City: _____

State: _____ P'code: _____

Email: _____

Phone: _____

Date of Birth: ___/___/_____

HOW TO CLAIM YOUR REWARDS

1. Call our friendly Client Services Team on **1300 788 358** or fill in the form overleaf as you would one of our regular order forms.
2. To redeem your Bonus Points, write in the bonus points value of the item/s. If you would like to purchase an item, simply fill in the price as you would normally.
3. Total the points used for rewards and deduct them from the total points you have available. The balance will carry forward.
4. Check that all details have been completed on your order form and then forward it to us using any of the following options.

CONVENIENT WAYS TO ORDER

 www.downies.com/bonuspoints

 **PO Box 3131, Nunawading VIC 3131**

 **1300 788 358** Mon-Fri 9am to 5pm

 **info@downies.com**

 **(03) 8456 8401**

ORDER WITH CONFIDENCE

As a family owned Australian business, Downies is a member of the Australasian Numismatic Dealers Association Inc., International Association of Professional Numismatists and Australian Direct Marketing Association.



TO ASSIST YOU ...

Are there any limits to what I can claim?

Subject to product availability, the only limit is the total number of points you have available. You may prefer to use these points on one product or on a number of different products. The choice is yours.

What happens to any points I don't use?

Any remaining points will be automatically carried forward, you need do nothing. Bonus Points will expire after 3 years.

What if I have not yet earned enough points for a reward?

If you haven't yet built up enough points, they will be carried forward and you will have the opportunity to earn more points in the future. Don't forget to visit www.downies.com/bonuspoints for more great offers.

When will I receive my rewards?

Please allow up to 4 weeks for delivery.

Can I acquire a single product by using a combination of both Bonus Points and money?

No, you can either use your Bonus Points to redeem a product, or make a purchase using our variety of payment methods. You can, however, use Bonus Points for one product and then money for another on the same order.

Thank you for taking part – enjoy your rewards!

